

# END OF COVID RESTRICTIONS – MON 19<sup>TH</sup> JULY 2021

Firstly I would like to thank everyone for your continued & valued support during the past 16 months which have been extremely difficult for one & all & whilst we welcome the lifting of Covid restrictions by the government, as we start this new phase, we will be totally in support of the policy of “**PERSONAL RESPONSIBILITY**” so with that in mind **we will** still be encouraging you, although not enforcing you, to wear a face mask when coming inside....this is not only to help protect one another, my staff included, but also to give confidence to those who have not yet felt comfortable enough to venture into a pub. Our staff have been given the choice whether to wear face masks or not but please respect their choice, as we will respect yours.

At this present time we have decided that we **will NOT** be allowing seating or standing to drink at the public bar....this is partly to protect my staff & also due to a lack of space as if people are seated or standing at the bar drinking it will make it difficult for those coming in to order food & drinks at the bar, likewise in the restaurant side my staff will be placing orders & collecting drinks at this bar, so again there **will NOT** be space for drinkers to be seated or standing in this area.

**We will** be dispensing with manual track & trace but our QR code check in **will** still be in place should you wish to use it.

**We will** continue to have hand sanitiser for your use & our cleaners will continue to ensure touch points are thoroughly & regularly sanitised, also the children's play area daily.

**We will** continue to take bookings for food (for both inside & outside tables) & priority will be given to bookings over walk in's.....(yes we may have empty tables either inside or outside but our KITCHEN has a capacity of how many covers they can do without there being a ridiculous waiting time for food). Please appreciate our food is cooked “fresh to order” & is not “fast food” so it won't be ready to serve in 5 mins & there may be a wait if we are busy.

**We will** still be operating table service for food both inside and outside.

**We will** also be continuing to strongly advise that if you are booking & you want to order something specific then do a pre order to avoid disappointment (particularly with pies or steak).

**We will** be continuing with our current opening hours for both eating & drinking.

**Mon-Fri Food 12-2.30pm & 5pm-8pm** Drinks 12 -11pm

**Sat Food 12-8pm** Drinks 12 – 11pm

**Sunday Food 12 – 5pm** Drinks 12 – 9pm

**We thank you in advance for your continued support & co-operation going forward.**

## **AT A GLANCE END OF COVID RESTRICTIONS AT THE HARROW from Mon 19<sup>th</sup> July 2021**

**ENTRY TO GARDEN/PUB – We would still ask you to come to the “car park” entrance & wait at the gate to be allocated a table (this is because we will be reserving tables in the garden for bookings & you may well walk in & seat yourself only to have to move if the table is booked out!!)**

**MASKS – both customers & staff alike have the option to wear a mask or not but we would ASK (as the numbers are greatly increasing) that when you come inside the pub that you do wear a mask**

**STANDING/DRINKING AT THE BAR – Sorry but this will NOT currently be allowed (due to lack of space & to protect our team)**

**TRACK & TRACE – This will no longer be in operation, however our QR code will still be there for your use should you wish**

**HAND SANITISER – This will still be available for your use should you wish**

**BOOKINGS – We still strongly advise you to book especially if you are wanting to eat as although we have plenty of tables our kitchen does have a capacity & if reached then bookings WILL take priority & you may not be able to have food or may have to wait a long while**

**INSIDE TABLES IN RESTAURANT - This will continue to be table service (as it was prior to COVID)**

**INSIDE TABLES IN PUBLIC BAR – If you are eating then you will receive Table Service as if you were in the restaurant..... if you are just drinking table service will be available if you wish, however you will be able to approach the bar to order more drinks**

**OUTSIDE TABLES WHEN EATING – You will receive table service for both food & drinks**

**OUTSIDE TABLES WHEN DRINKING - Table service will be available or you can also come into the **PUBLIC BAR** to order drinks**

**OPENING HOURS – We will be continuing with our current opening hours for both food & drinking**

**We welcome you back to our pub & hope you enjoy your visit but we hope you can understand why we have felt the need to keep some regulations in place to protect you our customers & our team.....the last thing we want is to have to close the pub because someone has unknowingly turned up with COVID**

**Thank you for your continued support & understanding as we negotiate this next step out of Covid Restrictions.**

**Karen & The Harrow Team**

